# Tool Room & Training Centre, Guwahati (Govt. of India Society) Amingaon Industrial Area, Guwahati – 781031

# <u>Sub:</u> Tender No. TRTC/Ghy/Enquiry/2018-19/06 dated 15.09.2018 for Catering Services at Tool Room & Training Centre, Guwahati

**1.** TRTC invites bids under TWO BID SYSTEM from competent and reputed service providers for providing Catering Services at the canteen at TRTC, Guwahati. One complete set of Bid Document along with the General Terms and Conditions is enclosed. Bidders are invited to submit their most competitive bid on or before the scheduled bid closing date and time. For them ready reference, few salient points of the Tender Document (covered in detail in the Bid Document) are highlighted below:

I III IV V VI VII VIII	Tender No. Type Of Tender Tender Fee Earnest Money Deposit Last date of sale of tender form Bid Closing Date & Time Technical Bid Opening Date & Time Commercial Bid Opening Date & Time	:	TRTC/Ghy/Enquiry/18-19/06 dt.15.09.2018 Two Bid System Rs 2,000/- Rs 50,000/- 06.10.2018 upto 11:00 A.M 06.10.2018 upto 11:00 A.M 06.10.2018at 3:00 P.M Will be informed
IX X XI XII XIII XIV XV XVI	Bid Opening Place Bid Validity Mobilization Time Place of Discharge Service Duration Of The Contract Security Deposit Validity Of Security Deposit Bids To Be Addressed To		Tool Room & Training Centre, Amingaon, Guwahati 60 days 1 Month Tool Room & Training Centre, Amingaon, Guwahati 2 Years Rs 2,00,000/- 2 Years Project Manager, Tool Room & Training Centre, Amingaon, Guwahati -781031

**2.** Bidders shall take note of the following important points while participating in the tender:

i) Bids are invited under Two Bid system and therefore, bidders to prepare their bids in two bids and submit accordingly. No price should be indicated in the Unpriced Bid (Technical Bid). Bids with indication of any prices in the Unpriced Bid (Technical Bid) shall be straightway rejected.

ii) The bid along with all supporting documents including the EMD in original must be submitted by the bidder in a sealed envelope super scribed with TRTC, Guwahati Tender No., Bid Closing date and marked as "EMD in Original" and addressed to Tool Room & Training Centre, Amingaon Industrial Area, Guwahati-781031, Assam.

- **3.** Bids with the EMD in Original must be received at Tool Room & Training Centre Guwahati-781031 on or before 11:00 A.M on the bid closing date failing which the bid shall be rejected.
- **4.** Bidders should read the tender papers carefully. Submission of bid implies that they have read and understood all the terms and conditions of the tender and agree to bind themselves to the same. Bidder must sign seal in tender document before submitting the tender papers.
- **5.** The numbers of students, trainees are not fixed. It is not mandatory that student, trainees, staff will take food from canteen.

# BRIEF DESCRIPTION OF SERVICE: CATERING SERVICES IN THE CANTEEN OF TOOL ROOM & TRAINING CENTRE, GUWAHATI, FOR A PERIOD OF 02 (TWO) YEARS AND EXTENDABLE AT MUTUALLY AGREED RATES.

#### **SCOPE OF WORK:**

i) The contractor shall provide catering service round the clock to all the students, employees, guest of the Tool Room & Training Centre as per the schedule and Terms & Conditions.

Terms & Conditions are as below:

1.0) All necessary cooking, distribution, cleaning, disposal etc. with regards to running of the CANTEEN shall be carried out by the Contractor. The contractor shall ensure that the meals are prepared & distributed with proper washing, cutting and cleaning before the edible preparation.

2.0) The Contractor shall make his own arrangements for supply of all commodities to the Canteen including their staffs etc.

3.0) It shall be the responsibility of the Contractor to keep the dining area, dining tables, stools, wash basin, water coolers, servicing utensils, kitchen equipment clean and dust free. The contractor should ensure that there is no water logging within the premises where the dining, cooking preparation areas are located.

4.0) The food served to the trainees, students, guest, staff, boarders shall be strictly as per the menu agreed upon, mentioned herein.

5.0) All consumables, cooking gas, transport of material etc. shall be the responsibility of the Contractor.

6.0) The food supplied should be sufficient in quantity and shall be fresh, warm, tasty and hygienic.

7.0) Additional items like lemon, chilly, salad/pickle/Papad shall be supplied in adequate quantity with every meals.

8.0) The Contractor shall engage sufficient number of persons per day for various works pertaining to operation of the canteen. The persons engaged shall preferably be local people, fluent in local language, gentle and well dressed and shall maintain necessary hygiene. All dresses, aprons, hand gloves, caps etc. required by the employed persons shall be arranged by the Contractor at his own cost. Separate shoes to be provided to engaged persons of contractor.

9.0) The Contractor shall not engage minor labour under any circumstances.

10.0) The Contractor shall be solely responsible throughout the period of this contract for medical care of their personnel and shall also arrange for Periodical health check-up of his personnel engaged in the canteen services and submit their medical reports to the officials of TRTC as and when asked for.

11.0) The Contractor should ensure deployment of personnel competent enough to maintain quality and specified quantity of meals to be supplied to the students, employees & guest. It should also be ensured that decency and decorum is maintained while serving meals.

12.0) The Contractor shall keep a register of the persons employed by him/her and daily attendance of the Contractor's personnel shall be maintained in the register. The contractor shall provide necessary identity card to its employees.

13.0) The Contractor shall themselves arrange antecedents of contract labourer's engaged for the canteen services.

14.0) The Contractor will be responsible and will undertake to pay wages to his personnel on time and at the rate not less than the prevailing rate of minimum wages as notified by the Government Labour authorities. All statutory laws for minimum wages, taxes, duties, PF, etc. as per State /Central Government laws applicable from time to time must be strictly adhered to.

15.0) The Contractor shall not make the TRTC liable to reimburse the Contractor for the statutory increase in the wage rates of the Contract Labour appointed by the Contractor during the period of the contract. Such Statutory increase in the wage rates of Contract Labour shall be borne by the contractor.

16.0) All taxes including GST, as applicable shall be extra and not included in the rates.

17.0) Contractor shall submit bills in the following month and payment will be released to the Contractor within 30 days of submission of bills.

18.0) Contractor must be in possession of valid License under Food Safety and Standard Act 2006 or subsequent office order issued by Govt. of Assam throughout the contract period. It will also be sole responsibility of the Contractor to fulfill all the legal and statutory formalities with respect to providing the catering/canteen services as well as the Health, Safety and Environmental aspects of their personnel.

19.0) No Utensils will be supplied by TRTC, Guwahati.

20.0) TRTC will provide sufficient numbers of Dining Table where 100 persons can sit at a time.

21.0) If the contractor fails or neglects to observe or perform as per the terms and conditions of the agreement or any of them, the TRTC may/will:

a) Hold the contractor liable for all losses or damages occasioned to the TRTC by such failure or negligence.

b) Hold the contractor liable to pay damage and compensation for loss and inconvenience caused by dislocation of any of the canteen services by sudden discontinuance, dislocation, stoppage of such running of the canteen by the contractor as laid down above.

22.0) The contract shall be for a period of two (2) years from the date of commencement. However, the contract may be extended by mutual agreement of both the parties if required.

23.0) The Contractor shall mobilize their personnel along with all necessary items within one month from the date of issue Letter of Award(LOA) by TRTC, to commence the service after complying with all the Govt. regulations.

24.0) **SECURITY DEPOSIT-** The contractor should submit security deposits of Rs 2.00 Lakh (Rupees Two Lakh) in the bank account of TRTC, Guwahati, Assam. The details are as below:

Name of the A/c holder: **Tool Room and Training Centre, Guwahati** Name of the Bank: **State Bank of India, ICD Amingaon Branch** Account No: **32955851040** IFSC code: **SBIN0009201** 

25.0) The Centre reserves the right to cancel the tender at any stage of the tendering process without assigning any reason whatsoever. The Centre also reserves the right to accept any tender in whole or part without assigning any reason whatsoever. The successful bidder shall be notified of the acceptance of the tender and till such intimation is received bidder(s) should not make any arrangement or incur any expenditure in anticipation of the receipt of notice of acceptance. He/they will have no claim for compensation of any sort.

## **BID REJECTION CRITERIA (BRC) / BID EVALUATION CRITERIA (BEC)**

The bid shall conform to the specifications and terms and conditions given in the Bidding Document. Bids will be rejected in case services offered do not conform to the required parameters stipulated in the technical specifications. Notwithstanding the general conformity of the bid to the stipulated specifications, the BRC requirements will have to be particularly met by the Bidders without which the same will be considered as non-responsive and rejected. All the documents related to BRC shall be submitted along with the Bid.

#### A. Eligible Criteria for Participant:

The Bidder must have experience of at least one SIMILAR WORK of minimum 3 (Three) years duration having provided the service continuously without any break.

#### Note:

**1.** "SIMILAR work" mentioned above means - Experience of running a Canteen/Catering services in PSU/Central Govt./State Govt. organization/Public Limited Company/Hostels of University/ Govt. Colleges.

**2.** For proof of requisite experience, the following documents/ photocopies must be submitted along with the bid:-

i) Purchase order/Work order/Contract document

#### AND

ii) Certificate issued by PSU/Central Govt./State Govt. organization/Public Limited Company/Hostels of University /Govt. Colleges in previous 3 (Three) years.

**3.** A job executed by a bidder for its own organization/subsidiary cannot be considered as experience for the purpose of meeting BEC.

#### **B. Financial Criteria:**

**I)** Annual Turnover of the bidder in any one year of the preceding 3 financial / accounting years from the original bid closing date should be at least Rs. 10,00,000/- (Rupees Ten Lakhs).

**II)** Net worth of the bidder should be Positive for the preceding financial / accounting year, reckoned from the original Bid closing date.

**C.** Prices shall be opened in respect of only the techno-commercially acceptable bidders whose bids have been found to be substantially responsive. A substantially responsive bid is one that meets the terms & conditions of the tender and/or the acceptance of which bid will not result in indeterminate liability on TRTC.

**E.** Bidders are required to quote for all items as per Format; otherwise the offer of the bidder will be straightway rejected.

**F.** If there is any discrepancy between the unit price and the total price, the unit price will prevail and the total price shall be corrected. Similarly, if there is any discrepancy between words and figure, the amounts in words shall prevail and will be adopted for evaluation.

**G.** The quantities shown against each item in the "Format" shall be considered for the purpose of Bid Evaluation.

**H.** Price Bids will be evaluated on overall lowest cost basis (L-1 offer) i.e. considering total quoted price for all items inclusive of all liabilities including statutory liabilities and GST as per Format for 2 (two) years of services only.

**I.** The price quoted by the successful bidder must be firm during the performance of the contract and not subject to variation on any account except as mentioned in the bid document. Any bid submitted with adjustable price quotation other than the above will be treated as non-responsive and rejected.

**J.** Bidder must accept and comply with the following provisions as given in the Tender Document failing which offer will be rejected:

- (i) Firm price
- (ii) EMD
- (iii) Period of validity of Bid
- (iv) Price Schedule
- (v) Security deposit
- (vi) Scope of work
- (vii) Guarantee of material/work
- (viii) Tax liabilities

**K.** There should not be any indication of price in the Un-Priced Techno Commercial Bid. A bid will be straightway rejected if this is given in the Un-Priced Techno Commercial Bid.

**L.** Bids received with validity of offer less than 60 (Sixty) days from the date of Bid opening will be rejected.

#### ANNEXURE – I

The menu and items to be provided to the boarders of the hostel & the employees of TRTC for all the meals including Breakfast, Lunch, Tea & Biscuit and Dinner in each week shall be as under:

DAY	BREAKFAST	TEA &	LUNCH IN	EVENING TEA	DINNER
		BISCUIT	FULL	& BISCUIT	
MONDAY	Tea, Roti/Puri	Tea & Biscuit	Rice, Dal &	Tea & Biscuit	Rice, Dal, Sabji
	(4 pieces) & Sabji		two Sabji		& Mutton
TUESDAY	Tea, Roti/Puri	Tea & Biscuit	Rice, Dal &	Tea & Biscuit	Rice, Dal, Sabji
	(4 pieces) & Sabji		two Sabji		& Egg
WEDNESDAY	Tea, Roti/Puri	Tea & Biscuit	Rice, Dal &	Tea & Biscuit	Rice, Dal, Sabji
	(4 pieces) & Sabji		two Sabji		& Fish
THRUSDAY	Tea, Roti/Puri	Tea & Biscuit	Rice, Dal &	Tea & Biscuit	Rice, Dal & two
	(4 pieces) & Sabji		two Sabji		Sabji
FRIDAY	Tea, Roti/Puri	Tea & Biscuit	Rice, Dal &	Tea & Biscuit	Rice, Dal, Sabji
	(4 pieces) & Sabji		two Sabji		& Fish
SATURDAY	Tea, Roti/Puri	Tea & Biscuit	Rice, Dal &	Tea & Biscuit	Rice, Dal, Sabji
	(4 pieces) & Sabji		two Sabji		& Chicken
SUNDAY	Tea, Roti/Puri	-	Rice, Dal &	-	Rice, Dal & two
	(4 pieces) & Sabji		two Sabji		Sabji

#### FOR BOARDERS OF THE HOSTEL

> For vegetarian suitable item to be prepared instead of non vegetarian item

#### Rate: Above item rate should be quoted on the following basis:

#### For Boarders/ Hostel-

- 1. Monthly Basis
- 2. 15 Days Basis
- 3. Weekly Basis

The evening snacks shall be any one of the following:

Chowmin : One Plate (100 gm)

Egg Roll: One Piece

Pao Bhaji : Per Plate with 2 Pieces Pao

Vegetable Cutlet: 1 Piece

Samosa/Singara : 1 Piece

and other items of same prices

# **RATE GENERAL**

Bidders are to quote rates for the following items:

SL No.	ITEM DESCRIPTION	UNIT &	RATE (Rs)
		QUANTITY	
1.	Normal Tea	One Cup	
2.	Coffee	One Cup	
3.	Special Tea	One Cup	
4.	Green Tea	One Cup	
5.	Chowmein	Per Plate	
6.	Egg Roll made of 1 No. Egg	One Piece	
7.	Veg Roll	One Piece	
8.	Chole Bhature with 2 Pieces Bhatura	Per Plate	
9.	Pao Bhaji with 2 Pieces Pao	Per Plate	
10.	Vegetable Cutlet	One Piece	
11.	Samosa	One Piece	
12.	Roti/Puri(4 Nos.) with Sabji	Per Plate	
13.	Egg Curry- 1 No.	Per Plate	
14.	Omlette made of 1 Egg	Per Plate	
15.	Fish Curry	Per Each	
16.	Chicken Curry	Per Each	
17.	Mutton Curry	Per Each	
18.	Full Rice, Dal & Two Sabji	Per Plate	
19.	Non-Veg Thali(Fine Rice, Roti, Dal Fry,	Per Plate	
	Special Mixed Vegetables, Papad, Salad,		
	Fish(150 gm), Chicken(150 gm), One Sweet		
	or Curd)		
20.	Veg Thali(Fine Rice, Roti, Dal Fry, Special	Per Plate	
	Mixed Vegetables, one special vegetable		
	curry/ Paneer/ Kofta curry, Papad, Salad,		
	Paneer, One Sweet or Curd)		

- Note: The above rates shall be without GST but including wherever applicable all other liabilities.
- > Cost of other item will be decided by mutual agreement and prevailing market rate.

# Tool Room & Training Centre, Guwahati

# GENERAL TERMS AND CONDITIONS INSTRUCTIONS TO BIDDERS

#### **1. TENDER FEE:**

Tender fee of Rs 2,000/- will be acceptable in the form of NEFT/RTGS/DEMAND DRAFT/Card Payment and valid for a period of 60 days. The vendor can pay the requisite tender fees till the last date & time. TRTC will not take any responsibility for any delay/late in receipt of Tender Fee. The tender documents may be collected from

#### Tool Room & Training Centre, Guwahati , Amingaon Industrial Area, Guwahati – 781031

The offers of only those bidders, who have paid tender fee, shall be considered for evaluation. Any bid not accompanied by a tender fee shall be rejected outright by TRTC, Guwahati as non-responsive without any further reference.

#### 2. REFUND OF TENDER FEE:

In the event a particular tender is cancelled, the tender fee will not be refunded.

#### **3. TRANSFERABILITY OF BID DOCUMENTS:**

3.1 The Bid documents are non-transferable. The bid can only be submitted in the name of the bidder in whose name the bid document has been issued.

3.2 Unsolicited offers will not be considered and will be straightway rejected.

#### 4. COST OF BIDDING:

The Bidder shall bear all costs associated with the preparation and submission of its bid, and the Purchaser will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

#### 5. VALIDITY:

Validity of the bid shall be at least up to the validity mentioned in the tender document. If nothing is mentioned by the bidder in their offer, it will be presumed that the offer is valid as asked for in the tender document. Bids with lesser validity shall be rejected straightway.

#### **6. EARNEST MONEY DEPOSIT:**

**6.1** Bids must be accompanied by EMD in Original for the amount as mentioned in the bid document and shall be in any one of the following forms:

i) NEFT

ii) RTGS

iii) Demand Draft will be in favour of "Tool Room & Training Centre" payable at State Bank of India, ICD Amingaon Branch

iv)Bank Guarantee (Refer ANNEXURE IV)

The details are as below:

Name of the A/c holder: **Tool Room and Training Centre, Guwahati** Name of the Bank: **State Bank of India, ICD Amingaon Branch** Account No: **32955851040** IFSC code: **SBIN0009201** 

6.2 Any bid not accompanied by a proper EMD secured in accordance with sub-clause6.1 above shall be rejected outright by TRTC, Guwahati as non-responsive without any further reference.

6.3 The EMD will be returned to the bidder(s) whose offer is not accepted by Tool Room & Training Centre, Guwahati within 30 days from the date of opening of financial bids. In case of the bidder whose offer is accepted the EMD will be returned on submission of Performance Bank Guarantee. However if the return of EMD is delayed for any reason, no interest/ penalty shall be payable to the bidder.
6.4 The successful bidder, on award of contract/ order, must send the contract/ order acceptance, within 7 days of award of contract/ order, failing which the EMD will be forfeited.

#### 7. SECURITY DEPOSITS:

**7.1** The successful bidder shall furnish to TRTC, Guwahati the Security Deposits within 30 days of receipt of the formal purchase order/contract by the successful bidder failing which TRTC reserves the right to cancel the order/contract and forfeit the Earnest Money Deposit. Bidders should undertake in their bids to submit Security Deposit as stated above.

**7.2** The Security Deposit shall be in any one of the following forms:

i) NEFT

ii) RTGS

iii) Demand Draft

**8. DOCUMENTS COMPRISING THE BID:** The bid prepared by the bidder shall comprise the following components, duly completed:

a) Authorization letter for attending Tender Opening

- b) Bid Submission Proforma (Refer ANNEXURE III)
- c) Price schedule
- d) Exceptions/Deviations Proforma (Refer ANNEXURE V)
- e) EMD
- f) Confirmation about the Security Deposit, wherever required.

g) Check List

#### 9. SUBMISSION OF OFFER:

#### 9.1 SEALING AND MARKING OF BIDS:

9.1.1 The original offer in bidder's own original letterhead duly signed by authorized signatory and stamped should be marked as ORIGINAL. The offer should be in the name of :

#### Tool Room & Training Centre, Guwahati Amingaon Industrial Area, Guwahati – 781031

The offer should be put in a sealed envelope bearing the following details on the left hand top corner:

i) Tender No.

ii) Bid closing date

iii) Bidder's Name, official address with Phone Nos. & Email address.

#### 9.1.2 SPECIAL METHODS OF MARKING & SEALING WHERE TENDER IS CALLED UNDER "TWO BID SYSTEM":

a) Bidders shall prepare the Technical Bids and Commercial Bids and shall put these in two separate envelopes sealed and marked as "Unpriced Bid" and "Priced Bid" respectively. The "Unpriced Bid" shall contain all techno-commercial details including commercial terms and conditions but except the prices which shall be kept blank. The "Priced Bid" must contain the price schedule and the bidder's commercial terms and conditions.

b) The EMD in original should be submitted along with the Technical "Unpriced Bid". Both the envelopes containing the "Unpriced Bid" and "Priced Bid" should then be superscribed with Bid Closing Date., Tender No., bidder's name and brief description of materials, and sealed and then put inside another envelope superscribing the Tender No., Bid Closing Date, bidder's name and brief description of materials bearing the following address:

#### Project Manager Tool Room & Training Centre, Guwahati Amingaon Industrial Area, Guwahati – 781031

9.1.3 Bidders, in their own interest, are advised to drop their offers personally in "TENDER BOX" located at TRTC Office in Amingaon, Guwahati (Assam).

Alternatively, they may send the same through Registered Post/courier. TRTC will not be responsible for any delay, wrong delivery or non-delivery of the offers. No offer will be accepted after the bid closing date and time.

9.1.4 **Bids must be submitted in original.** No offer should be sent by Telex / Cable / Fax / E-mail/telephone.

#### 9.1.5 **ADVANCE PAYMENT:**

No advance payment will be done by Tool Room & Training Centre, Guwahati.

#### **ANNEXURE III**

#### TENDER

То

The Project Manager. Tool Room & Training Centre, Guwahati Amingaon Industrial Area, North Guwahati Road Guwahati- 781031

I/We have understood and compiled with the "Instructions to Bidders" and the "General Terms and Conditions" for supply and have thoroughly examined and compiled with the specifications, drawings and/or pattern stipulated hereto and am/are fully aware of the nature of the material required and my/our offer is to supply materials strictly in accordance with the requirements.

Signature of the Tenderer

Name:\_

Designation:

Name & Address of The firm:\_\_\_\_\_

Witness

Signature:\_\_\_\_\_

Name:\_\_\_\_\_\_

Designation:

Address of the Firm:\_\_\_

**ANNEXURE IV** 

## BANK GUARANTEE FORMAT FOR FURNISHING EMD

Whereas	(herein after called the "tenderer")
has submitted their offer dated	
for the supply of	(herein after called the "tenderer")
against the Purchaser's tender enquiry No	
Know all Men by these presents that We	
of	
having our register	red office at
are bound up to	(herein after called the "Purchaser")
in the sum off	or which payment will and truly to be made to the
said Purchaser ,the Bank binds itself , its successors	and assigns by these presents .Sealed with
Common Seal of the said Bank thisDay	/ of20

The Conditions of this Obligation are:

(1)If the tenderer withdraws or amends , impairs or derogates from the tender in any respect within the Period of validity of this tender.

(2).If the tenderer having been notified of the acceptance of this tender by the Purchaser during the period of validity of this tender.(a)If the tenderer fails to furnish the Performance Security for the due

Performance of the Contract.

(b)Fails or refuses to accept / execute the contract.

We undertake to pay the Purchaser up to the above amount upon receipt of its first written demand, without the Purchaser having to substantiate its demand, provided that in its demand the Purchaser will note that the amount claimed by it is due to it owing to the occurrence of one or both the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to and including 60 days after the period of tender validity and any demand in respect thereof should reach the Bank not later than the above date.

(Signature of the authorized officer of the bank) Name & Designation of the officer Seal , Name & Address of the Bank & address of Branch

#### **ANNEXURE V**

### **PROFORMA OF EXCEPTION/DEVIATION**

TRTC, Guwahati expects the bidders to fully accept the terms and conditions of the bidding documents. However, should the bidder experience some exception and deviations to the terms of the bidding documents, the same should be indicated here and put in unpriced bid. In order to be considered responsive, Bidder's offer must specifically include the following statement:

(a) We certify that our offer complies with all NIT requirements and specifications without any deviations.

0r

(b) We certify that our offer complies with all NIT requirements and specifications with the following deviations:

Clause No. of tender	Full Compliance/Not	Exception/Deviation taken	Remark
document	Agreed	by the bidders	

#### **TOOL ROOM & TRAINING CENTRE, Guwahati**

#### Check list for tender document of "CATERING SERVICE"

#### TRTC/Ghy/Enquiry/2018-19/06 dated 15.09.2018

Please mention the documents enclosed along with the offer as per the checklist

SL NO.	PARTICULARS	YES	NO
1	Earnest Money		
2	Technical Bid		
3	Commercial Bid		
4	Technical Deviation Sheet.		
5	GST certificate		
6	Sales Turnover		
7	List of customers with address and contact nos. to whom the said services has been offered		
8	Performance certificate of the customer		
9	Authorized letter for participation in tender opening		
10	Quality certificate, if any		

Earnest Money Amount:

NEFT/RTGS Reference No:

Issue Date:

Name of Bank: